



Name (Optional): Michael & Vivien Platts Ranger: Patrick

Dates of Stay: 11th to 13th Sept Suite Number: 5

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent... Brochure..... Portfolio Collection Brochure... Website..... Other....

Please specify details (i.e. name of agent etc).

If Direct Booking, Quality of Service

RECEPTION

Check in & Welcome

Rate

Additional Comments

Loved the bits in the cupboard

ROOM

Cleanliness

Amenities

Very impressive.

LOUNGE, DINING ROOM & BAR

Overall Impression

Cleanliness

FOOD

Overall

SERVICE & HOSPITALITY

Quality of Service

Staff Professionalism

Staff Friendliness

lovely

GAME DRIVES

Ranger:

Ranger Knowledge

Ranger Enthusiasm

Quality of the Experience

Patrick is superb. A good sense of humour & extremely knowledgeable. Good driver too. + enthusiastic

Tracker:

Tracker Knowledge

Tracker Enthusiasm

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna?

Most Definitely

COMMENTS:

We had a brilliant time here, excellent service & luxury. Specific fridge etc in room - loved bath & candles. Sleeping without the sound of the bush will be difficult!!