



Name (Optional): MATT MIKE Ranger: PADDY

Dates of Stay: 3-5 NOV 2011 Suite Number: 6

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent.....
Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc).....

If Direct Booking, Quality of Service

RECEPTION

Check in & Welcome

Rate

Additional Comments

ROOM

Cleanliness

Amenities

PERFECT BALANCE BETWEEN LUXURY AND WILDLIFE EXPERIENCE, NOT MESSY BUT NOT CLOSED OFF FROM WILD TO ACHIEVE THIS.

LOUNGE, DINING ROOM & BAR

Overall Impression

Cleanliness

LOADS OF CHARACTER WITH OPEN PLAN, VIEWS, BOOKS, GAMES, PHOTOGRAPHS, USE OF TIMBER

FOOD

Overall

AMAZING FOOD, HEALTHY OPTIONS TOO.

SERVICE & HOSPITALITY

Quality of Service

Staff Professionalism

Staff Friendliness

LORNA - GREAT PERSONALITY, LOTS OF FUN, FRIENDLY AND INTERESTED. ALL STAFF VERY ATTENTIVE, IN CLEARING PLATES, OFFERING DRINKS ETC. NO TAXI QUEUE.

GAME DRIVES

Ranger: MATT MIKE

Ranger Knowledge

Ranger Enthusiasm

Quality (Of the Experience)

NOT 1 ANIMAL OR PLANT HE COULDN'T NAME, PASSIONATE AND KNOWLEDGABLE, HAPPY TO CHASE AND FOLLOW OUR SIGHTINGS, SHARED INTEREST IN PHOTOGRAPHY.

Tracker: MATT MIKE

Tracker Knowledge

Tracker Enthusiasm

HAS LAURENCE. INCREDIBLE ABILITY TO SPOT THINGS BOTH AT NIGHT AND DURING DAY.

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna?

YES

COMMENTS:

DEFINITELY RECOMMEND. HIGHLIGHTS - FOOD, STAFF, WILDLIFE, LUXURY, AMAZING EXPERIENCE.