



Name (Optional): Van Wulfften Palthe Ranger: Paddy ✓

Dates of Stay: _____ Suite Number: 2

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent ✓
 Brochure..... Portfolio Collection Brochure..... Website..... Other...

Please specify details (i.e. name of agent)

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<u>10</u>	<u>Very friendly, welcoming.</u>
<u>ROOM</u>		
Cleanliness	<u>9</u>	<u>Excellent, Very comfortable, beautiful!</u>
Amenities	<u>9</u>	
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<u>9</u>	-----
Cleanliness	<u>9</u>	-----
<u>FOOD</u>		
Overall	<u>9</u>	<u>Wonderful, delicious and pretty.</u>
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<u>10</u>	<u>Stunning!</u>
Staff Professionalism	<u>10</u>	-----
Staff Friendliness	<u>10</u>	-----
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<u>10</u>	<u>Incredible drives and spectacular views of animals.</u>
Ranger Enthusiasm	<u>10</u>	
Quality Of the Experience	<u>10</u>	
<u>Tracker:</u>		
Tracker Knowledge	<u>10</u>	-----
Tracker Enthusiasm	<u>10</u>	-----

OVERALL IMPRESSION OF SAVANNA
 Would you return to Savanna? Absolutely ✓ with our daughters + partners.

COMMENTS:
Hospitality beyond expectations
Paddy a great professional and story teller.
4 drives, each one better than the previous one.