



Name (Optional): Taylor/Clark Ranger: Dave

Dates of Stay: Oct 28th Suite Number: 5
4 nights

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend... Tour Operator/Agent...
Brochure..... Portfolio Collection Brochure Website Other

Please specify details (i.e. name of agent et

If Direct Booking, Quality of Service N/A

RECEPTION Rate 10 Additional Comments offered a drink + private dining
Check in & Welcome 10

ROOM Cleanliness 10
Amenities 9 light fittings go off

LOUNGE, DINING ROOM & BAR Overall Impression 10
Cleanliness 10

FOOD Overall 10

SERVICE & HOSPITALITY Quality of Service 10
Staff Professionalism 10 Rich is excellent
Staff Friendliness 10 Kelly + Natasha very helpful

GAME DRIVES Ranger: Ranger Knowledge 10
Ranger Enthusiasm 10 Dave is knowing and
Quality Of the Experience 10 keen in pursuit

Tracker: Tracker Knowledge 10
Tracker Enthusiasm 10 Lawrence is brilliant
They made an "A" team
Dave + Lawrence

OVERALL IMPRESSION OF SAVANNA Would you return to Savanna? Yes

COMMENTS: Happy to recommend