



Name (Optional): Nancy Tate Ranger Paddy/ Patrick

Dates of Stay: June 15-19 Suite Number: 03 04

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend... Tour Operator/Agent.....  
Brochure..... Portfolio Collection Brochure..... Website..... Other...

Please specify details (i.e. name of agent etc). \_\_\_\_\_

If Direct Booking, Quality of Service

**RECEPTION** Rate Additional Comments

Check in & Welcome  10

**ROOM**

Cleanliness  10

Amenities  10+

**LOUNGE, DINING ROOM & BAR**

Overall Impression  10

Cleanliness  10

**FOOD**

Overall  10+

**SERVICE & HOSPITALITY**

Quality of Service  10

Staff Professionalism  10+

Staff Friendliness  10+

**GAME DRIVES**

Ranger:

Ranger Knowledge  10+

Ranger Enthusiasm  10+

Quality Of the Experience  10+

Tracker:

Tracker Knowledge  10

Tracker Enthusiasm  10

**OVERALL IMPRESSION OF SAVANNA**

Would you return to Savanna? Impressed & would

**COMMENTS:**

We would return many times over -  
Paddy - we'll miss you and Iva and everyone else - What a fabulous first safari!  
😊 Nancy + Paddy

Food is gorgeous - beautifully presented. & delicious! the smallest  
your attention to detail is outstanding!  
our trip we saw many animals / covered a lot of ground & had a wonderful time!