



Name (Optional): Par, Biddy Wood Ranger: Nest

Dates of Stay: 2 days Suite Number: 8

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent.....
Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc. _____)

If Direct Booking, Quality of Service 10

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input checked="" type="checkbox"/> 10	A very warm welcome by Nest & have what have can you wait
<u>ROOM</u>		
Cleanliness	<input checked="" type="checkbox"/> 10	Everything perfect.
Amenities	<input checked="" type="checkbox"/> 10	

<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<input checked="" type="checkbox"/> 10	homey
Cleanliness	<input checked="" type="checkbox"/> 10	

<u>FOOD</u>		
Overall	<input checked="" type="checkbox"/> 10	Maybe just too much.

<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<input checked="" type="checkbox"/> 10	Can't fault a bit Saul
Staff Professionalism	<input checked="" type="checkbox"/> 10	
Staff Friendliness	<input checked="" type="checkbox"/> 10	

<u>GAME DRIVES</u>		
<u>Ranger:</u>		If we were about to see a commercial hedge we would expect Nest
Ranger Knowledge	<input checked="" type="checkbox"/> 10	
Ranger Enthusiasm	<input checked="" type="checkbox"/> 10	
Quality Of the Experience	<input checked="" type="checkbox"/> 10	

<u>Tracker:</u>		
Tracker Knowledge	<input checked="" type="checkbox"/> 10	Good guy
Tracker Enthusiasm	<input checked="" type="checkbox"/> 10	

OVERALL IMPRESSION OF SAVANNA
 Would you return to Savanna? Absolutely Yes

COMMENTS:
 A magic magic place & experience & a very happy birthday. Thank you.
 Very much. Not just a little bit different or whole lot more different.