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Name (Optional): Fiona Orlton Ranger: NEIL

Dates of Stay: 5-6 May Suite Number: 4

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend... Tour Operator/Agent...
 Brochure... Portfolio Collection Brochure... Website... Other...

Please specify details (i.e. name of agent etc)...

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input type="text" value="10"/>	-----
<u>ROOM</u>		
Cleanliness	<input type="text" value="10"/>	-----
Amenities	<input type="text" value="10"/>	-----
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<input type="text" value="10"/>	-----
Cleanliness	<input type="text" value="10"/>	-----
<u>FOOD</u>		
Overall	<input type="text" value="10"/>	-----
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<input type="text" value="10"/>	-----
Staff Professionalism	<input type="text" value="10"/>	-----
Staff Friendliness	<input type="text" value="10"/>	-----
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<input type="text" value="10"/>	-----
Ranger Enthusiasm	<input type="text" value="10"/>	-----
Quality Of the Experience	<input type="text" value="10"/>	-----
<u>Tracker:</u>		
Tracker Knowledge	<input type="text" value="10"/>	-----
Tracker Enthusiasm	<input type="text" value="10"/>	-----

OVERALL IMPRESSION OF SAVANNA
 Would you return to Savanna? Will be sending many

COMMENTS:
Wonderful
Morning game drive of a lifetime!
People!