



Name (Optional): J & S ORR Ranger: David

Dates of Stay: 6-10 April 2011 suite Number: 5

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent.....  
Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc)

If Direct Booking, Quality of Service

**RECEPTION**

Check in & Welcome

Rate

Additional Comments

**ROOM**

Cleanliness

Amenities

**LOUNGE, DINING ROOM & BAR**

Overall Impression

Cleanliness

**FOOD**

Overall

**SERVICE & HOSPITALITY**

Quality of Service

Staff Professionalism

Staff Friendliness

**GAME DRIVES**

Ranger:

Ranger Knowledge

Ranger Enthusiasm

Quality Of the Experience

Tracker:

Tracker Knowledge

Tracker Enthusiasm

**OVERALL IMPRESSION OF SAVANNA**

Would you return to Savanna?

Yes

**COMMENTS:**

Beautiful suite, delicious food,  
fantastic on & off road game drives,  
friendly & courteous staff.

10  
/  
10  
for everything!  
Exceeded our expectations.