



Name (Optional): NICOLA / DAVIO Ranger: PADDOY

Dates of Stay: 07 - 11 NOV Suite Number: 5

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent.....  
Brochure..... Portfolio Collection Brochure..... Website..... Other....

Please specify details (i.e. name of agent etc,

If Direct Booking, Quality of Service

**RECEPTION**  
 Check in & Welcome 10 Additional Comments

**ROOM**  
 Cleanliness 10  
 Amenities 10

**LOUNGE, DINING ROOM & BAR**  
 Overall Impression 10  
 Cleanliness 10

**FOOD**  
 Overall 10

**SERVICE & HOSPITALITY**  
 Quality of Service 10  
 Staff Professionalism 10  
 Staff Friendliness 10  
FANTASTIC!

**GAME DRIVES**  
 Ranger:  
 Ranger Knowledge 10  
 Ranger Enthusiasm 10  
 Quality Of the Experience 10  
OUTSTANDING!

**Tracker:**  
 Tracker Knowledge 10  
 Tracker Enthusiasm 10

**OVERALL IMPRESSION OF SAVANNA**  
 Would you return to Savanna? YES, YES, YES

**COMMENTS:**  
Do NOT WANT To LEAVE, THANK YOU!