



Name (Optional): MAINWARING Ranger: Patrick

Dates of Stay: 6-10 Jan 2011 Suite Number: 1

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other....

Please specify details (i.e. name of agent etc)

If Direct Booking, Quality of Service EXCELLENT

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input type="checkbox"/>	
<u>ROOM</u>		<u>ALL FIRST CLASS</u>
Cleanliness	<input type="checkbox"/>	
Amenities	<input type="checkbox"/>	
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<input type="checkbox"/>	
Cleanliness	<input type="checkbox"/>	
<u>FOOD</u>		
Overall	<input type="checkbox"/>	
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<input type="checkbox"/>	
Staff Professionalism	<input type="checkbox"/>	
Staff Friendliness	<input type="checkbox"/>	
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<input type="checkbox"/>	
Ranger Enthusiasm	<input type="checkbox"/>	
Quality Of the Experience	<input type="checkbox"/>	
<u>Tracker:</u>		
Tracker Knowledge	<input type="checkbox"/>	
Tracker Enthusiasm	<input type="checkbox"/>	
<u>OVERALL IMPRESSION OF SAVANNA</u>		
Would you return to Savanna?		<u>YES</u>

COMMENTS:
THE GOLD STANDARD FOR CAMPS.
AFTER HERE WE ARE WORRIED THAT
THE OTHER CAMPS ON OUR TRIP
MAY NOT BE AS GOOD!!