



Name (Optional): DLZ Ranger: DAVID

Dates of Stay: 12-14 JAN 2011 Suite Number: 7

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc).

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<u>10</u>	
<u>ROOM</u>		
Cleanliness	<u>10</u>	<u>I HAD ONLY SEEN THE RE-FURB OF THE LUX. SUITES - THE EXECS ARE STUNNING.</u>
Amenities	<u>10</u>	
<u>LOUNGE, DINING ROOM &amp; BAR</u>		
Overall Impression	<u>10</u>	
Cleanliness	<u>10</u>	
<u>FOOD</u>		
Overall	<u>10</u>	
<u>SERVICE &amp; HOSPITALITY</u>		
Quality of Service	<u>10</u>	
Staff Professionalism	<u>10</u>	
Staff Friendliness	<u>10</u>	
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<u>10</u>	
Ranger Enthusiasm	<u>10</u>	
Quality Of the Experience	<u>10</u>	
<u>Tracker:</u>		
Tracker Knowledge	<u>10</u>	
Tracker Enthusiasm	<u>10</u>	

OVERALL IMPRESSION OF SAVANNA  
Would you return to Savanna? WONDERFUL AS ALWAYS - ABSOLUTELY.

COMMENTS:  
I JUST LOVE IT HERE, THERE ARE SO MANY THAT I COULD GO TO, BUT SAVANNA IS GOOD FOR MY SOUL.