



Name (Optional): Lesley + Sean Ranger: DAVID

Dates of Stay: 13-15th Dec 2010 Suite Number: 4

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend...... Tour Operator/Agent.....
 Brochure..... Portfolio Collection Brochure..... Website..... Other...

Please specify details (i.e. name of agent etc) _____

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<u>10</u>	-----
<u>ROOM</u>		
Cleanliness	<u>10</u>	-----
Amenities	<u>10</u>	-----
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<u>10</u>	-----
Cleanliness	<u>10</u>	-----
<u>FOOD</u>		
Overall	<u>10</u>	-----
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<u>10</u>	-----
Staff Professionalism	<u>10</u>	-----
Staff friendliness	<u>10</u>	-----
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<u>10</u>	-----
Ranger Enthusiasm	<u>10</u>	-----
Quality Of the Experience	<u>10</u>	-----
<u>Tracker:</u>		
Tracker Knowledge	<u>10</u>	-----
Tracker Enthusiasm	<u>10</u>	-----
<u>OVERALL IMPRESSION OF SAVANNA</u>		
Would you return to Savanna?		<u>DEFINITELY</u>

COMMENTS:

A WONDERFUL EXPERIENCE. WONDERFUL PLACE,
EVERYONE EXTREMELY FRIENDLY + WARM.
RANGER + TRACKER HAS WONDERFUL KNOWLEDGE
+ MADE IT A REALLY AMAZING EXPERIENCE.

+ Thank you for your kind wishes. THANK YOU SAVANNA. XX