



Name (Optional): SHIREE LAMBERT Ranger: PATRICK

Dates of Stay: 18-20 MARCH Suite Number: 3

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent.....  
Brochure..... Portfolio Collection Brochure... Website..... Other...

Please specify details (i.e. name of agent etc

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input type="text" value="10"/>	

<u>ROOM</u>	<u>Rate</u>	<u>Additional Comments</u>
Cleanliness	<input type="text" value="10"/>	<u>FULL LENGTH MIRROR WOULD BE GREAT.</u>
Amenities	<input type="text" value="10"/>	

<u>LOUNGE, DINING ROOM &amp; BAR</u>	<u>Rate</u>	<u>Additional Comments</u>
Overall Impression	<input type="text" value="10"/>	<u>SET BEAUTIFULLY DECORATED. DINNER TABLE WAS AMAZING</u>
Cleanliness	<input type="text" value="10"/>	

<u>FOOD</u>	<u>Rate</u>	<u>Additional Comments</u>
Overall	<input type="text" value="10"/>	<u>AMAZING! DELICIOUS! LOVED THE SPRINGBOK.</u>

<u>SERVICE &amp; HOSPITALITY</u>	<u>Rate</u>	<u>Additional Comments</u>
Quality of Service	<input type="text" value="10"/>	<u>FRIENDLY. WONDERFUL STAFF. THEY REALLY DO TAKE CARE OF YOU.</u>
Staff Professionalism	<input type="text" value="10"/>	
Staff Friendliness	<input type="text" value="10"/>	

<u>GAME DRIVES</u>	<u>Rate</u>	<u>Additional Comments</u>
Ranger Knowledge	<input type="text" value="10"/>	<u>I FELT VERY SAFE AND COMFORTABLE WITH PATRICK. PLUS HE WAS A LAUGH!!</u>
Ranger Enthusiasm	<input type="text" value="10"/>	
Quality Of the Experience	<input type="text" value="10"/>	

<u>Tracker:</u>	<u>Rate</u>	<u>Additional Comments</u>
Tracker Knowledge	<input type="text" value="10"/>	<u>VERY FUNNY AND KNOWLEDGABLE</u>
Tracker Enthusiasm	<input type="text" value="10"/>	

OVERALL IMPRESSION OF SAVANNA  
Would you return to Savanna? I WOULD DEFINATELY COME BACK WITH A PARTNER OR FAMILY. LOVED IT.

COMMENTS:  
THANK YOU SO MUCH FOR THE AMAZING EXPERIENCE WE HAD ON OUR FIRST GAME DRIVE. IT WILL DEFINATELY STAY WITH ME FOREVER.