



Name (Optional): KIRK Ranger: NEIL

Dates of Stay: MAR 31 - APR 2 Suite Number: 02

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator Agent.....
 Brochure..... Portfolio Collection Brochure..... Website..... Other....

Please specify details (i.e. name of agent etc).

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input type="text" value="10"/>	-----

<u>ROOM</u>	<u>Rate</u>	<u>Additional Comments</u>
Cleanliness	<input type="text" value="10"/>	-----
Amenities	<input type="text" value="10"/>	-----

<u>LOUNGE, DINING ROOM & BAR</u>	<u>Rate</u>	<u>Additional Comments</u>
Overall Impression	<input type="text" value="10"/>	-----
Cleanliness	<input type="text" value="10"/>	-----

<u>FOOD</u>	<u>Rate</u>	<u>Additional Comments</u>
Overall	<input type="text" value="10"/>	-----

<u>SERVICE & HOSPITALITY</u>	<u>Rate</u>	<u>Additional Comments</u>
Quality of Service	<input type="text" value="10"/>	-----
Staff Professionalism	<input type="text" value="10"/>	-----
Staff Friendliness	<input type="text" value="10"/>	-----

<u>GAME DRIVES</u>	<u>Rate</u>	<u>Additional Comments</u>
<u>Ranger:</u>		
Ranger Knowledge	<input type="text" value="11"/>	-----
Ranger Enthusiasm	<input type="text" value="11"/>	-----
Quality Of the Experience	<input type="text" value="12"/>	-----

<u>Tracker:</u>	<u>Rate</u>	<u>Additional Comments</u>
Tracker Knowledge	<input type="text" value="10"/>	-----
Tracker Enthusiasm	<input type="text" value="10"/>	-----

OVERALL IMPRESSION OF SAVANNA
 Would you return to Savanna? YES, ABSOLUTELY

COMMENTS:

