



Name (Optional): IRENE & ALAN Ranger: PATRICK

Dates of Stay: 04/04/11 - 06/04 Suite Number: 6

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct Friend... Tour Operator/Agent... Brochure... Portfolio Collection Brochure... Website... Other...

Please specify details (i.e. name of agent etc).....

If Direct Booking, Quality of Service

RECEPTION

Check in & Welcome

Rate 10

Additional Comments

Explanation of routine of great value.

ROOM

Cleanliness

10

Amenities

10

Fit for a "king"

LOUNGE, DINING ROOM & BAR

Overall Impression

10

Cleanliness

10

FOOD

Overall

9

SERVICE & HOSPITALITY

Quality of Service

10

Staff Professionalism

10

Staff Friendliness

10

Superb.

GAME DRIVES

Ranger:

Ranger Knowledge

10

Ranger Enthusiasm

10

Quality Of the Experience

10

Tracker:

Tracker Knowledge

10

Tracker Enthusiasm

10

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna?

ABSOLUTELY YES

COMMENTS:

A fantastic experience. Lodge, Amenities and especially the 11 staff were exceptional. Game drives a top 5 with all 5 plus viewed. Well well highly recommended to all.