



Name (Optional): Katie + Ben Hill Ranger: David

Dates of Stay: _____ Suite Number: 2

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend: ... Tour Operator/Agent.....
 Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc). _____

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input type="checkbox"/> 10	everything has been EXCEPTIONAL!
<u>ROOM</u>		
Cleanliness	<input type="checkbox"/> 10	
Amenities	<input type="checkbox"/> 10	
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<input type="checkbox"/> 10	
Cleanliness	<input type="checkbox"/> 10	
<u>FOOD</u>		
Overall	<input type="checkbox"/> 10	
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<input type="checkbox"/> 10	
Staff Professionalism	<input type="checkbox"/> 10	
Staff Friendliness	<input type="checkbox"/> 10	
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<input type="checkbox"/> 10 +	
Ranger Enthusiasm	<input type="checkbox"/> 10 +	
Quality Of the Experience	<input type="checkbox"/> 10 +	
<u>Tracker:</u>		
Tracker Knowledge	<input type="checkbox"/> 10	
Tracker Enthusiasm	<input type="checkbox"/> 10	

OVERALL IMPRESSION OF SAVANNA
 Would you return to Savanna? Amazing! 100% yes!!

COMMENTS:
A perfect experience - thank you.