



Name (Optional): Corn-Neof Ranger: Patrick

Dates of Stay: 16 Nov - 18 Nov 20 Suite Number: # 3

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent. X  
Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc).....

If Direct Booking, Quality of Service

	Rate	Additional Comments
<b>RECEPTION</b>		
Check in & Welcome	<u>10</u>	
<b>ROOM</b>		
Cleanliness	<u>10</u>	
Amenities	<u>10</u>	
<b>LOUNGE, DINING ROOM &amp; BAR</b>		
Overall Impression	<u>10</u>	
Cleanliness	<u>10</u>	
<b>FOOD</b>		
Overall	<u>10</u>	
<b>SERVICE &amp; HOSPITALITY</b>		
Quality of Service	<u>10</u>	
Staff Professionalism	<u>10</u>	
Staff Friendliness	<u>10</u>	
<b>GAME DRIVES</b>		
<b>Ranger:</b>		
Ranger Knowledge	<u>10</u>	
Ranger Enthusiasm	<u>10</u>	
Quality Of the Experience	<u>10</u>	
<b>Tracker:</b>		
Tracker Knowledge	<u>10</u>	
Tracker Enthusiasm	<u>10</u>	

**OVERALL IMPRESSION OF SAVANNA** Yes  
Would you return to Savanna?

**COMMENTS:** The food preparation was the best we have had on our trip. Very healthy and scrupulous. Patrick is an outstanding guide with a sense of humor. Our tracker Lidon was so professional.