



Name (Optional): Gómez Ranger: Grey

Dates of Stay: 18-2- to 22-2 Suite Number: 2

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other...

Please specify details (i.e. name of agent etc) _____

If Direct Booking, Quality of Service

RECEPTION Rate Additional Comments
 Check in & Welcome

ROOM
 Cleanliness 10
 Amenities 10
The best!

LOUNGE, DINING ROOM & BAR
 Overall Impression 10
 Cleanliness 10

FOOD
 Overall 10

SERVICE & HOSPITALITY
 Quality of Service 10
 Staff Professionalism 10
 Staff Friendliness 10

GAME DRIVES
Ranger:
 Ranger Knowledge 10
 Ranger Enthusiasm 10
 Quality Of the Experience 10

Tracker:
 Tracker Knowledge 10
 Tracker Enthusiasm 10

OVERALL IMPRESSION OF SAVANNA
 Would you return to Savanna? _____

COMMENTS: Awesome in every way. Congratulations!