



Name (Optional): TOM & SANDY FAHEY Ranger: Greg

Dates of Stay: 11-01/10 - 11-05/10 Mile Number: #5

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend... Tour Operator/Agent.....
 Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc).....

If Direct Booking, Quality of Service 10 LIZA WAS OUTSTANDING. WE
 CORRESPONDED BY EMAIL.

RECEPTION Rate

Check in & Welcome 10

ROOM

Cleanliness 10

Amenities 10

LOUNGE, DINING ROOM & BAR

Overall Impression 10

Cleanliness 10

FOOD

Overall 10

SERVICE & HOSPITALITY

Quality of Service 10

Staff Professionalism 10

Staff Friendliness 10

GAME DRIVES

Ranger:

Ranger Knowledge 10

Ranger Enthusiasm 10

Quality Of the Experience 10

Tracker:

Tracker Knowledge 10

Tracker Enthusiasm 10

Additional Comments

All first class, starting with our pickup at the airstrip by James, and then the service with style and a smile provided by Kelly, Louise and the entire staff. Thank you!

Greg was outstanding in all respects. He was very knowledgeable of the animals, reptiles & birds, and looked after all our needs.

Julius was also outstanding.

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna? yes Our first safari - an awesome

COMMENTS:

experience. As per above, all was exceptional. I will highly recommend Savanna to all users and return soon! Thank you for a wonderful experience!