



Name (Optional): THE DEFALOCKS Ranger: PADDY

Dates of Stay: 12/25/10 - 12/28/10 Suite Number: 647

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent...
 Brochure..... Portfolio Collection Brochure..... Website..... Other...

Please specify details (i.e. name of agent etc,

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input type="text" value="10"/>	So nice to be welcomed by Natasha!
<u>ROOM</u>		
Cleanliness	<input type="text" value="10"/>	
Amenities	<input type="text" value="10"/>	
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<input type="text" value="10"/>	
Cleanliness	<input type="text" value="10"/>	
<u>FOOD</u>		
Overall	<input type="text" value="10"/>	Feels like we're at a 5-star restaurant!
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<input type="text" value="10"/>	The best service we've ever had. Unbelievable how attentive & friendly everyone is. Makes us feel at home.
Staff Professionalism	<input type="text" value="10"/>	
Staff Friendliness	<input type="text" value="10"/>	
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<input type="text" value="10"/>	We had Paddy - can't say enough!
Ranger Enthusiasm	<input type="text" value="10"/>	
Quality Of the Experience	<input type="text" value="10"/>	
<u>Tracker:</u>		
Tracker Knowledge	<input type="text" value="10"/>	Can spot anything!
Tracker Enthusiasm	<input type="text" value="10"/>	
<u>OVERALL IMPRESSION OF SAVANNA</u>		
Would you return to Savanna?		Already planning it!

COMMENTS:

The best experience of our lives. Game drives were amazing. Food is delicious. Service is fantastic. People are friendly and warm. We loved all of it. Thank you for making this a memorable experience.