



Name (Optional): DOREEN COLE Ranger: GREG

Dates of Stay: DECEMBER 20-24 Suite Number: 5/1

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent Brochure..... Portfolio Collection Brochure..... Website..... Other....

Please specify details (i.e. name of agent etc)...

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<input type="text" value="10"/>	
<u>ROOM</u>		
Cleanliness	<input type="text" value="10"/>	great to have everything available in the suite - drinks, hairdryer, slippers etc....
Amenities	<input type="text" value="10"/>	
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<input type="text" value="10"/>	
Cleanliness	<input type="text" value="10"/>	
<u>FOOD</u>		
Overall	<input type="text" value="10"/>	
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<input type="text" value="10"/>	Everyone worked hard to accommodate every request.
Staff Professionalism	<input type="text" value="10"/>	
Staff Friendliness	<input type="text" value="10"/>	
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<input type="text" value="10"/>	Greg is a great ranger and a very good driver!
Ranger Enthusiasm	<input type="text" value="10"/>	
Quality Of the Experience	<input type="text" value="10"/>	
<u>Tracker:</u>		
Tracker Knowledge	<input type="text" value="10"/>	
Tracker Enthusiasm	<input type="text" value="10"/>	

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna?

YES - PLAN TO DO SO UPON RETIREMENT

COMMENTS:

A piece of heaven.