



Name (Optional): Tanya Clarke Ranger: Neil & Julius

Dates of Stay: 19-21 JUNE Suite Number: 1

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend... Tour Operator/Agent...  
 Brochure... Portfolio Collection Brochure... Website... Other...

Please specify details (i.e. name of agent etc).

If Direct Booking, Quality of Service

RECEPTION  
 Check in & Welcome 10

ROOM  
 Cleanliness 10  
 Amenities 10

LOUNGE, DINING ROOM & BAR  
 Overall Impression 10  
 Cleanliness 10

FOOD  
 Overall 10

SERVICE & HOSPITALITY  
 Quality of Service 10  
 Staff Professionalism 10  
 Staff Friendliness 10

GAME DRIVES  
 Ranger:  
 Ranger Knowledge 10  
 Ranger Enthusiasm 10  
 Quality Of the Experience 10

Tracker:  
 Tracker Knowledge 10  
 Tracker Enthusiasm 10

OVERALL IMPRESSION OF SAVANNA  
 Would you return to Savanna?

Additional Comments  
very friendly  
exceptional!  
the small things were wonderful  
like the bath being ready after  
the afternoon game drive  
  
Excellent!!  
  
The ranger & tracker worked  
very well together and  
delivered the leopard.  
It was awesome that we  
tracked and found her!!  
  
Absolutely!!

COMMENTS:

I was very impressed by Savanna + the staff.  
Nothing was too much trouble, they were professional  
but very friendly + warm. I was made to feel  
at home. I have no hesitation to recommend  
my clients.  
Thankyou for this wonderful  
experience.