



Name (Optional): CHRIS & PETE Ranger: NEEL

Dates of Stay: 27 Dec - 3 Jan Suite Number: 4

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend.... Tour Operator/Agent.....  
Brochure..... Portfolio Collection Brochure..... Website..... Other

Please specify details (i.e. name of agent etc) After 7 visits we know Savanna quite well!

If Direct Booking, Quality of Service  10 Liza is superb - quick and efficient.

**RECEPTION**  
Check in & Welcome  10 Additional Comments

**ROOM**  
Cleanliness  10  
Amenities  10

**LOUNGE, DINING ROOM & BAR**  
Overall Impression  10  
Cleanliness  10

**FOOD**  
Overall  10

**SERVICE & HOSPITALITY**  
Quality of Service  10  
Staff Professionalism  10  
Staff Friendliness  10

**GAME DRIVES**  
Ranger:  
Ranger Knowledge  10  
Ranger Enthusiasm  10  
Quality Of the Experience  10

Tracker:  
Tracker Knowledge  10  
Tracker Enthusiasm  10

**OVERALL IMPRESSION OF SAVANNA**  
Would you return to Savanna? Already satig it out!

**COMMENTS:**  
New PC is a great improvement - Wifi in rooms would be even better.  
One again a amazing trip made extra special by the Savanna Family. Mat too.