



Name (Optional): Caritor Ranger: Neil

Dates of Stay: October Suite Number: 8

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other...

Please specify details (i.e. name of agent etc).

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<u>10</u>	
<u>ROOM</u>		
Cleanliness	<u>10</u>	
Amenities	<u>10</u>	
<u>LOUNGE, DINING ROOM & BAR</u>		
Overall Impression	<u>10</u>	
Cleanliness	<u>10</u>	
<u>FOOD</u>		
Overall	<u>10</u>	
<u>SERVICE & HOSPITALITY</u>		
Quality of Service	<u>10</u>	
Staff Professionalism	<u>10</u>	
Staff Friendliness 😊	<u>10</u>	
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<u>10</u>	
Ranger Enthusiasm	<u>10</u>	
Quality Of the Experience	<u>10</u>	
<u>Tracker:</u>		
Tracker Knowledge	<u>10</u>	
Tracker Enthusiasm	<u>10</u>	
<u>OVERALL IMPRESSION OF SAVANNA</u>		
Would you return to Savanna?		

COMMENTS:

every thing was amazing savanna is a place my Husband and I will always remember and share with each other.

Thank you for an amazing Honeymoon stay!