



Name (Optional): BAER Ranger: Neil

Dates of Stay: 3/31 - 4/3 Suite Number: 3

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc.)

If Direct Booking, Quality of Service

RECEPTION

Check in & Welcome 10

Additional Comments

ROOM

Cleanliness 10

Amenities 10

LOUNGE, DINING ROOM & BAR

Overall Impression 10

Cleanliness 10

FOOD

Overall 10

SERVICE & HOSPITALITY

Quality of Service 12

Staff Professionalism 12

Staff Friendliness 12

GAME DRIVES

Ranger:

Ranger Knowledge 12

Ranger Enthusiasm 15

Quality Of the Experience 10

Tracker:

Tracker Knowledge 15

Tracker Enthusiasm 12

OVERALL IMPRESSION OF SAVANNA

Would you return to Savanna? Yes

COMMENTS:

Outstanding experience in every way! Great job!