

THANK YOU ALL SO MUCH FOR A FABULOUS STAY.



Name (Optional): ANISON Ranger: DADDY

Dates of Stay: 31st -> 3rd Nov Suite Number: 5

The following categories are self-explanatory with a rating of 1 being extremely poor, and a rating of 10 being exceptional.

How did you hear about Savanna? Direct/Friend..... Tour Operator/Agent..... Brochure..... Portfolio Collection Brochure..... Website..... Other.....

Please specify details (i.e. name of agent etc).....

If Direct Booking, Quality of Service

<u>RECEPTION</u>	<u>Rate</u>	<u>Additional Comments</u>
Check in & Welcome	<u>10</u>	
<u>ROOM</u>		
Cleanliness	<u>10</u>	
Amenities	<u>10</u>	
<u>LOUNGE, DINING ROOM &amp; BAR</u>		
Overall Impression	<u>10</u>	
Cleanliness	<u>10</u>	
<u>FOOD</u>		
Overall	<u>10</u>	<u>Compliments to chef - excellent</u>
<u>SERVICE &amp; HOSPITALITY</u>		
Quality of Service	<u>10</u>	<u>Always Made Fair Decaf Coffee</u>
Staff Professionalism	<u>10</u>	
Staff Friendliness	<u>10</u>	
<u>GAME DRIVES</u>		
<u>Ranger:</u>		
Ranger Knowledge	<u>10</u>	<u>Only the best! -</u>
Ranger Enthusiasm	<u>10</u>	
Quality Of the Experience	<u>10</u>	
<u>Tracker:</u>		
Tracker Knowledge	<u>8</u>	<u>not terribly personable, but a good tracker</u>
Tracker Enthusiasm	<u>7</u>	
<u>OVERALL IMPRESSION OF SAVANNA</u>		
Would you return to Savanna?		<u>Yes our 2nd visit</u>

COMMENTS:

A lovely place to stay, warm friendly & family environment. Staff always look after us so well. Game drives superb - saw everything & more. Had a wonderful lodge feeling like we belonged. party of your wonderful family. Thank you for a wonderful holiday again. Please come & see us in UK on book launch.